

# Elizabeth line Fleet Information

**Accessible Travel Policy**  
May 2025



## Fleet Information

Here is a summary of general accessibility information for the Elizabeth line's fleet type, and the routes they are normally scheduled to run on.

### Class 345

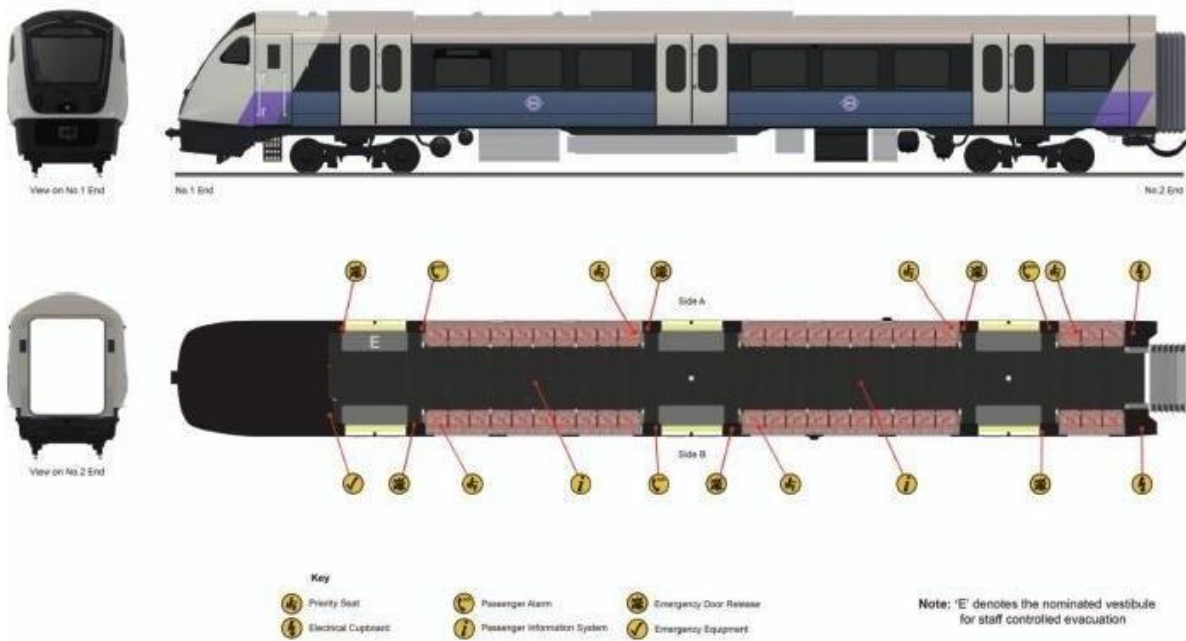
| Category                             | Information                                                                                                                                   |
|--------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| Number of coaches                    | 9 coaches                                                                                                                                     |
| Wheelchair space                     | Coach number 5 with 4 spaces available                                                                                                        |
| Boarding ramp                        | Yes, on board and on station platforms<br>Ramps are not required between Paddington Elizabeth line station and Woolwich due to level boarding |
| Scooter/mobility aid acceptance      | Yes                                                                                                                                           |
| Wheelchair accessible toilet         | No                                                                                                                                            |
| Standard toilet                      | No                                                                                                                                            |
| On train staff to provide assistance | No                                                                                                                                            |
| Audio information                    | Yes, through audible passenger information screens and a passenger announcement system                                                        |
| Visual information                   | Yes, through passenger information screens, signs and posters                                                                                 |
| Priority seating                     | Yes                                                                                                                                           |

The class 345 trains are compliant with PRM-TSI (Persons with reduced mobility technical specifications for interoperability) and include improved accessibility features such as four designated wheelchair spaces, priority seating, wide full-length carriages and improved customer information systems.

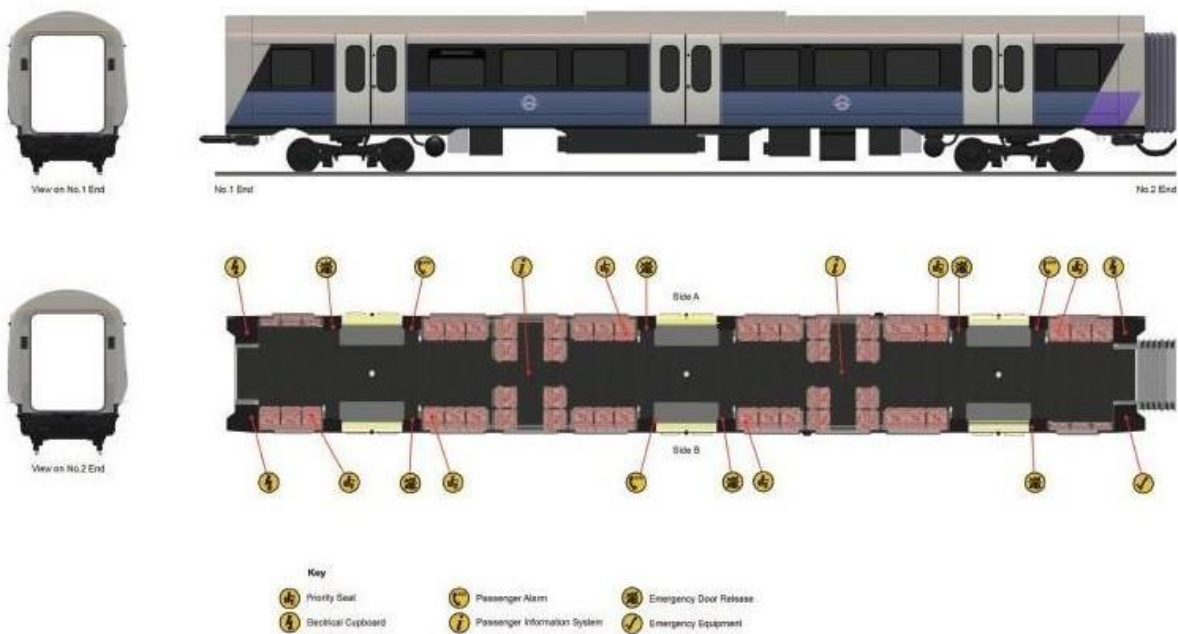


## 1.1 Class 345 seating plan

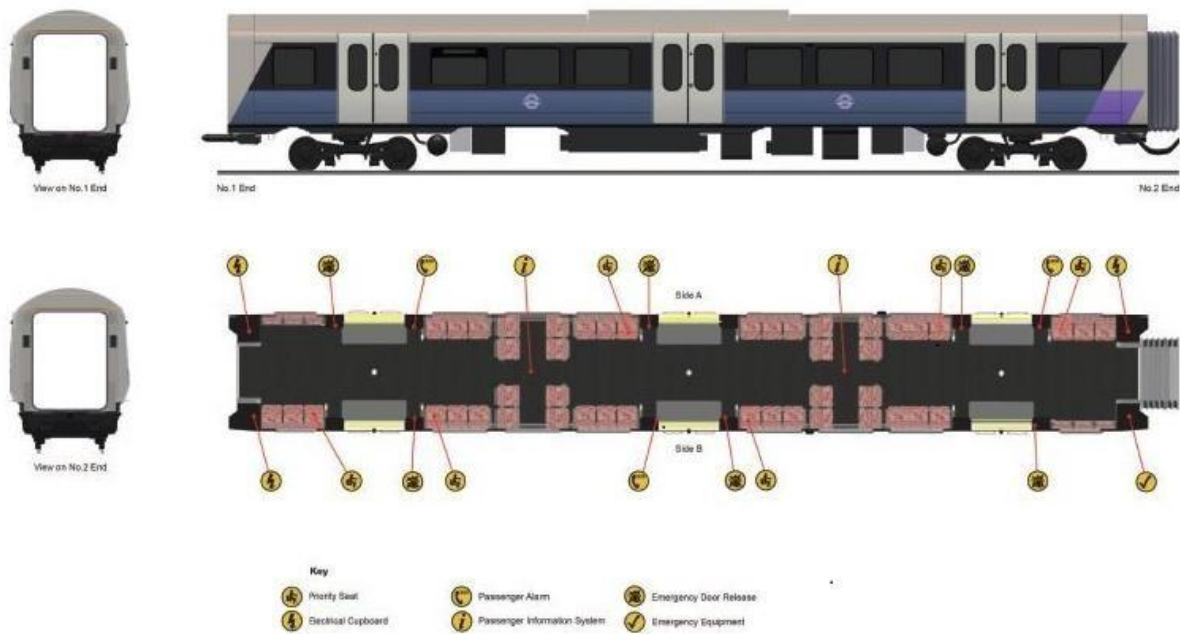
### Front and end coaches



### Wheelchair coaches



## Non-wheelchair coaches



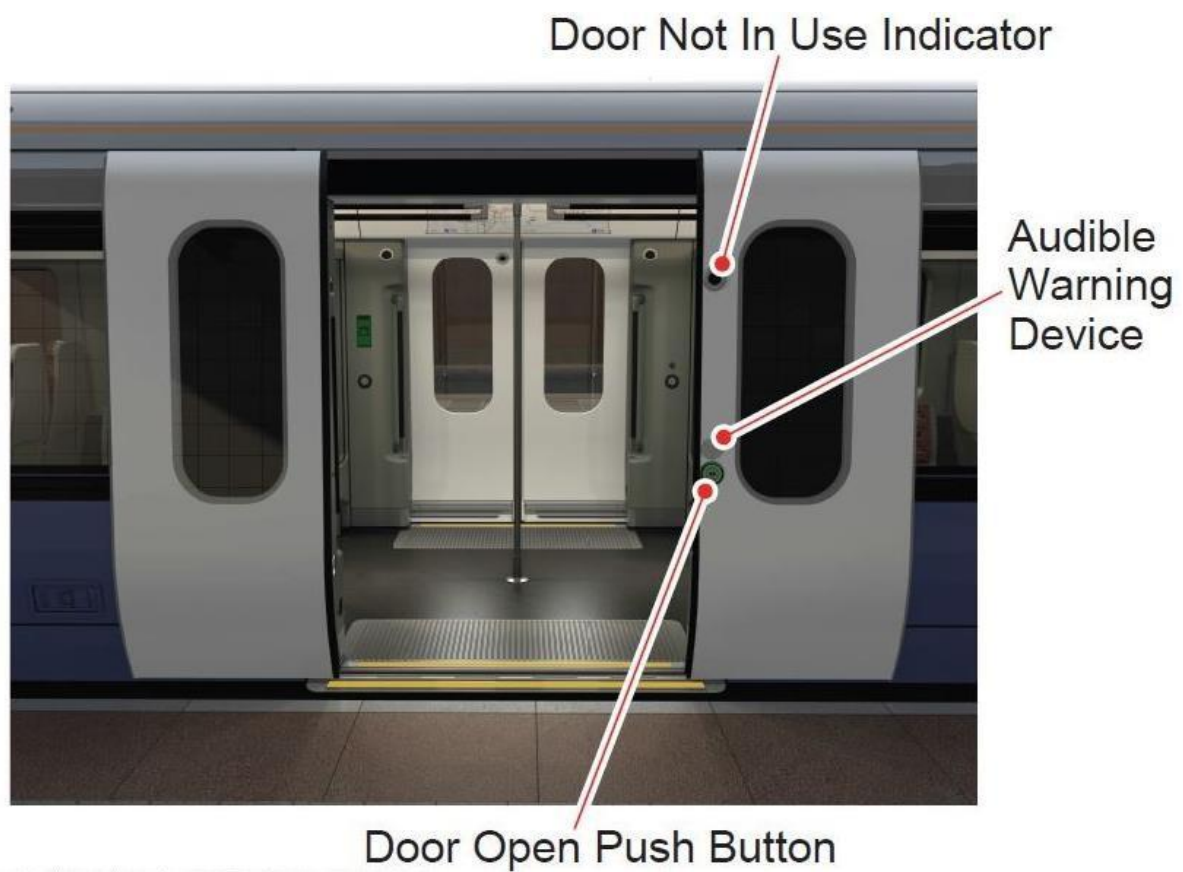
## 1.2 Accessible signage



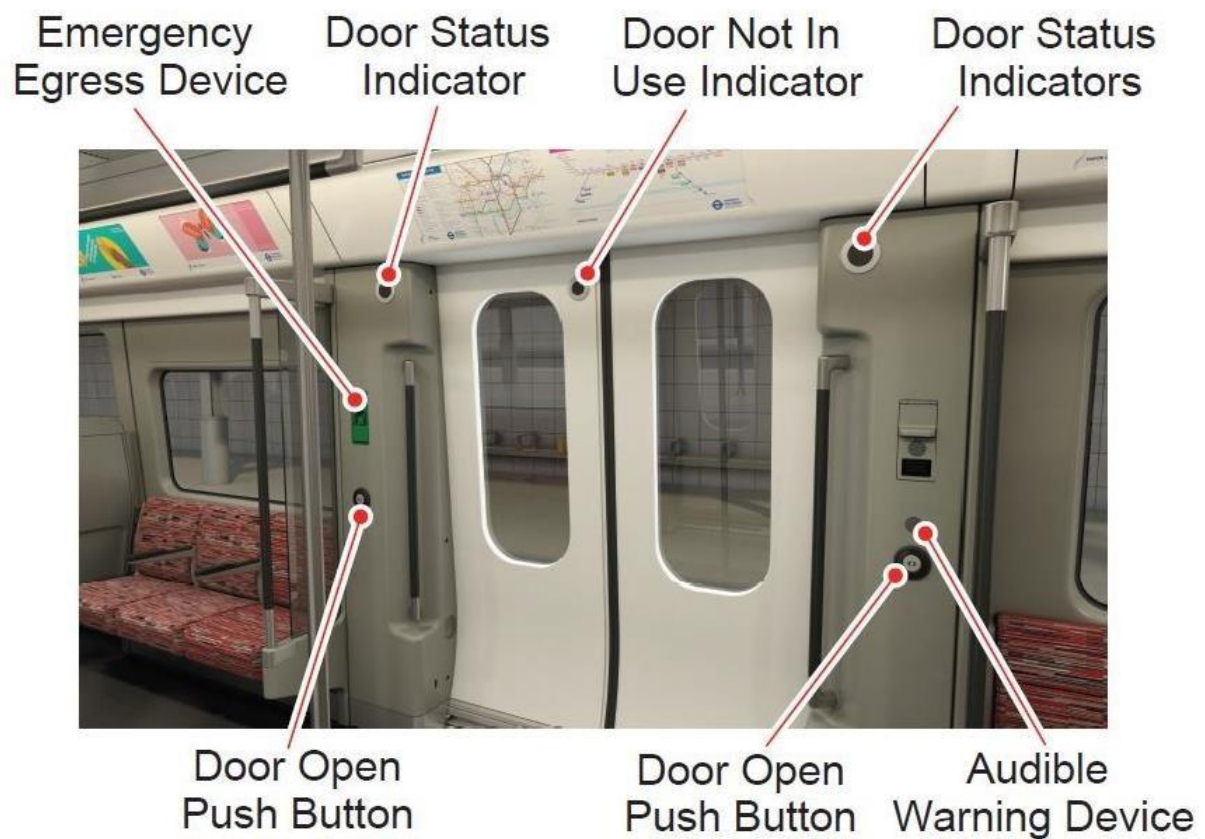
### 1.3 representation of passenger in priority area / wheelchair space



### 1.4 Exterior Visual representation of assessable aids for passenger notification



### 1.5 Interior representation of assessable aids for passenger notification



### 1.6 Interior representation of accessibility throughout the train

